

Gymstars Scrip Frequently Asked Questions

How do I sign-up?

Visit www.shopwithscrip.com and complete the sign-up steps and use Enrollment Code: **5B486FL6315L6**. If sign-up assistance is needed, please watch the video on the YMCA Gymstars website for detailed instructions.

How do I know when the next order will be placed?

Order and pick-up dates will be on the Gymstar's Calendar. It is always a **Sunday evening at 7 PM**.

When will I receive my order?

Orders will be ready for pick-up per the schedule below at the downtown YMCA front desk. There will be times that items will be on back order and patients and understanding will be required as all scrip programs are run by volunteers that have limitations when trying to deliver product.

1. Nation scrip is ordered through GLS. When the order is placed on Monday, it is here by the following Thursday. I have never experienced backorders with the national orders but that does not mean it can't happen. The national vendor is the provider of the shopwithscrip.com site and their products do not have "Local" or "Direct at the end."
2. Local scrip is ordered from a not for profit program in the Green Bay area. The local scrip is usually available the following Thursday like the national scrip but at times there may be a delay. There is often backorders associated with the Local program so their arrival is not as reliable as the national orders. You can tell which scrip is ordered through our Local vendor as it will have "Local" at the end of the description.
3. Direct scrip is ordered from the vendor itself or in conjunction with another scrip program to maximize rebate profits. Because of the delay in payment associated with when the YMCA cuts checks, direct orders are not available until Monday, 8 days, following the Sunday order. On occasion, the orders are available earlier, but this is not the norm.
4. ScripNow is ordered through GLS and is delivered electronically after payment. It usually only takes a few minutes for the order to become available for use.
5. Reload is ordered through GLS and is only available on cards that were originally ordered through them. Reloads usually only take a short period of time to post to your original card, however, please review the information provided by the vendor prior to ordering.

How do I pay?

Payment MUST be received prior to the time the order is placed. You will need to pay using the online PrestoPay automatic withdrawal service to limit the amount of money that needs to be manually handled.

How do I sign-up for PrestoPay?

For those of you who would like a more in depth understanding of how PrestoPay works, there is a video tutorial available under the PrestoPay link when logged into your shopwithscrip.com account.

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If you previously set up a PrestoPay account, you will need to forward the 4-digit approval code to Beth so she may activate you in the YMCA account. If you sent your approval code to the digital abyss, you can request that the code be resent to you when in the shopwithscrip.com system.

If you are new to PrestoPay:

1. Sign-up by registering your checking account information online
2. Within a few days, 2 small deposits will be made
3. When you have the amount of the deposits, revisit PrestoPay and enter the two amounts
4. After entered, a 4-digit approval code is sent to your email account on record on shopwithscrip.com
5. You MUST forward this code to Beth to authorize payment into the YMCA account. This is important, as your account will not be active until this is done

Once the code is entered, you can use PrestoPay for all of your scrip ordering. The biggest advantage to using PrestoPay is, ScripNow! and reloads will be paid for immediately and available for use within a few minutes.